

A Day In The Life Of A Tyne North Training Apprentice



What is your first name?

Ebonnie

What level of your apprenticeship are you on?

Level 3 Business Administration Apprentice

Which company / organisation is your apprenticeship based?

Draeger Safety UK

tynenorth
training

What did you do before you started your apprenticeship with Tyne North Training?

Before my apprenticeship I studied in sixth form where I completed my A levels, with a part time job on the weekend as a waitress.

Tell us what your typical day on your apprenticeship programme with Tyne North Training is like...

As an apprentice in Business Admin I complete six months in a variety of different departments based in sales, this involved phone calls from customers for tech support help, providing customers with quotations and order processes. As well as putting aside some time to complete my course work to work towards my level three business admin qualification.

My position very much involves putting customers' needs first and providing them with the support and information they are requiring.

What made you opt for an apprenticeship? And what made you choose Tyne North Training?

An Apprenticeship was always something I was interested in during my time in school, as the idea of earning while you're learning always sounds like a positive as well as developing a high level of qualifications – equal to the ones you would receive taking a University route. I choose Tyne North Training as they provide the time and assistance needed for all apprentices, as well as the support to reach the best results possible.

What do you like about the role of Business Administration that made you want to pursue your apprenticeship with Tyne North Training?

Working within Business Admin helps your confidence increases tremendously. It helps to improve your communication skills in different environments and of course putting people first. Business administration is a challenge, but only leads to stronger outcomes as you learn how to develop on a personal level.

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What do you enjoy about your apprenticeship with Tyne North Training?

Earning while studying – making you feel appreciated for the work completed; Achieving high level qualifications, making friends for life, growing as a person, and having the opportunity to experience what it is like working for such an important and international business.

What THREE skills would you say are essential for your role?

- High level of communication
- Being reliable
- Teamwork

What would you say to someone who is considering applying for a Business Administration apprenticeship with Tyne North Training?

I would encourage them to take the opportunity with both hands. An apprenticeship is not only about learning but sets you up for life. Tyne North help to ensure you receive your absolute best results as well as providing support and reassurance along the way.